

CLEAN NETWORK LONDON LTD

Address: 6-8 Bonhill Street
London, EC2A 4BX
Web: www.cleannetwork.co.uk
Email: office@cleannetwork.co.uk
Telephone: 0208 720 7330
Company Nr: 13718128
Company registered in
England & Wales



QUALITY POLICY STATEMENT

Our Commitment

The Clean Network is committed to providing premium, reliable, and ethical commercial cleaning services throughout London and the UK. Our reputation is built on the foundation of "Impeccable Results" and "Attentive Account Management." We recognize that the quality of our service directly impacts the professional image and well-being of our clients' environments.

Core Principles

To ensure we maintain our position as a leader in the London and regional cleaning industry, we adhere to the following four pillars:

1. People & Ethical Standards

We believe that quality starts with the operative. By paying the London Living Wage, we attract and retain a dedicated workforce. We invest in our staff through rigorous training in BICSc standards, ensuring every team member is a professional ambassador for The Clean Network.

2. Environmental Stewardship

Quality includes the safety of the planet. We are committed to using eco-friendly, enzyme-based, and plant-derived cleaning products. Our goal is to provide a "deep clean" without the use of harsh toxins, protecting the health of our clients, our staff, and the London ecosystem.

3. Customer-Centric Partnership

We do not view ourselves as just a contractor, but as a partner. Every client is assigned a dedicated Account Manager to provide a single point of contact. We listen, adapt, and respond swiftly to the evolving needs of the businesses we serve, from Shoreditch boutiques to City-wide corporations.

4. Continuous Improvement & Accountability

We utilize a data-driven approach to quality. This policy provides a framework for setting quality objectives, which are measured through regular site audits, digital reporting, and transparent KPI tracking. We hold ourselves to the highest standards; when we fall short, we act with urgency to rectify the issue and implement preventative measures to ensure continual improvement of our quality management system.

Compliance

The Clean Network operates in full compliance with:

- Health & Safety at Work Act 1974
- COSHH Regulations
- ISO 9001:2015 principles (Quality Management)
- The British Institute of Cleaning Science (BICSc) guidelines

Review

This policy is reviewed annually to ensure it remains aligned with our growth, industry innovations, and our unwavering commitment to being London's most trusted cleaning network.

Signed by:

 BoldSign

Ben Leary

cdae27ad-4acc-47da-92e5-95580e87f1fd

Benjamin Leary

Managing Director

06/11/2026

Uncontrolled if downloaded or printed / Document ID number: QM-002 / Version Number: 001

Version Date: 11 June 2026 / Document classification: INTERNAL USE ONLY / Page 1 of 2

